

Family First Health Care - Lexington
Medication Refill Policy

Request for medication refills may take up to **72 hours** for a response to the request

PLAN AHEAD:

All medication requests should be made through your pharmacy. The pharmacy will forward the necessary information to our office electronically. You should contact the pharmacy for medication refill requests three (3) days before your medication is due to run out. If you use a mail order company, please make contact seven to fourteen (7-14) days before your medication is due to run out.

CONTROLLED SUBSTANCES: We adhere to the strict DEA guidelines in administrating controlled substances. Patients will have to pick up the signed prescription at our office and present to the pharmacy. These prescriptions can no longer be mailed, phoned or faxed in. Patients taking these medications cannot have the medication refilled until the current prescription has fully expired. Patients taking these medications must be seen by the physician at least every four (4) months.

Refills on medication can only be authorized on medications prescribed by physicians in our office. We will not refill medications prescribed by other physicians.

By signing below, you acknowledge that you have read and understand the Medication Refill Policy for Family First Health Care, as described above.

Thank you for your understanding and cooperation.

Family First Health Care

Patient's Name _____

Signature _____ Date _____

(Copy given to patient for their record)